



## DVC Rental Store Cashback Protection Policy

At DVC Rental Store, we offer an enhanced level of flexibility for our guests with the Cashback Protection Policy. This optional add-on provides the opportunity for a cash refund in case plans change, offering peace of mind while booking your Disney Vacation Club rental.

### Key Features:

- **Refunds:** Depending on the timing of your cancellation, you may be eligible for a refund to your original payment method.
- **Cancellation Tiers:** Your refund is determined by how far in advance you cancel.
- **Flexibility and Security:** The policy provides a more flexible option compared to our standard Stress-Free Cancellation Policy, giving you more control over how you handle unforeseen changes.

### Refund Schedule:

Cancellation Window	Refund Amount (Percentage of Funds Paid)
>120 Days	100% of eligible funds paid**
120-61 Days	90% of eligible funds paid**
60-16 Days	60% of eligible funds paid**
15-4 Days	30% of eligible funds paid**
<4 Days	0%

**Note:** The protection fee for this policy is non-refundable, and the refund applies to eligible funds paid, minus the protection premium.

### How to Cancel

- You can cancel your reservation for any reason by contacting our Reservation Specialist Team at [hello@dvcrentalstore.com](mailto:hello@dvcrentalstore.com) or requesting a cancellation in your guest portal.
- Once your cancellation request is confirmed, you will be issued a refund based on the schedule above.

- If you wish to make alterations to your reservation (e.g., change of dates, villa category, or resort), this will be treated as a cancellation and subject to the same conditions.

## **Terms and Conditions**

- The Cashback Protection Policy applies only to the reservation associated with your Point Usage Rental Agreement.
- Refunds are processed within 21 days of the confirmed cancellation.
- Refunds are only on the eligible funds paid. Premiums will not be refunded.
- No refunds will be provided for cancellations made within 4 days of the reservation start date, regardless of external factors like weather, natural disasters, or travel restrictions. We recommend traditional travel insurance for additional protection within this window.